

Dalkom Terms of Use

Last Updated: October 30, 2024

1. Acceptance of Terms

By accessing or using the services provided by Dalkom (Pty) Ltd ("Dalkom," "we," "us," or "our"), including but not limited to internet, voice, web hosting, and website design services, you agree to be bound by these Terms of Use ("Terms"). If you do not agree, please do not use our services.

2. Services

Dalkom provides internet connectivity (Fiber, LTE, DSL), voice services, web hosting, and website design packages as described on our website (<https://dalkom.co.za>). We reserve the right to modify, suspend, or discontinue any service at any time with or without notice.

3. User Responsibilities

- You must provide accurate information during registration and payment.*
- You are responsible for maintaining the security of your account and any devices used to access our services.*
- You agree not to use our services for illegal activities, including but not limited to piracy, hacking, or distributing harmful content.*

4. Payment and Billing

- Prices are as listed on our website (e.g., Internet R550, Voice R500, Website R3000, Biz Combo R999) and subject to change.*
- Payments are due as per the billing cycle agreed upon at sign-up. Late payments may result in service suspension.*
- All fees are non-refundable unless otherwise stated.*

5. Acceptable Use Policy

- *You may not abuse our network (e.g., excessive bandwidth usage beyond fair use limits for uncapped plans).*
- *Prohibited actions include spamming, phishing, or interfering with other users' services.*

6. Limitation of Liability

Dalkom is not liable for any indirect, incidental, or consequential damages arising from the use or inability to use our services, including data loss or service interruptions, to the extent permitted by South African law.

7. Termination

We may terminate or suspend your service at our discretion, with notice, for non-payment, violation of these Terms, or if required by law.

8. Intellectual Property

All content on our website and services (e.g., logos, designs) is owned by Dalkom or its licensors and protected by copyright laws. You may not reproduce or distribute it without permission.

9. Governing Law

These Terms are governed by the laws of South Africa. Any disputes will be resolved in the courts of South Africa.

10. Changes to Terms

We may update these Terms at any time. Continued use of our services after changes constitutes acceptance of the new Terms.

Contact Us

For questions, contact us at:

- Email: support@dalkom.co.za

- Phone: +27 65 555 6855

- Address: Dalkom (Pty) Ltd, [Your Physical Address], South Africa